



Spellman[®]
High Voltage Electronics Corporation

SERVICE SOLUTIONS

Spellman High Voltage...



Service Solutions that
keep you in the game

- *Spellman Repair Centers*
- *Extended Warranty Programs*
- *Preventative Maintenance Programs*
- *Product Recycling/Disposal*
- *Calibration Services*
- *Product Repair/Service Courses*
- *High Voltage Training Courses*
- *High Voltage Consulting*
- *Application Engineering Support*



Comprehensive Service Solutions from Spellman High Voltage. Your Single Source.



Spellman Corporate Office located in Hauppauge, New York, USA

Product Life Cycle Management

Spellman High Voltage provides the Service Solutions that give you the reliability, productivity and uptime you demand.

- **Repair Services**
- **Extended Warranties**
- **Calibration Services**
- **Training Courses**
- **High Voltage Consulting**
- **Application Assistance**

Count on Spellman for the support you need to succeed.

We can help you design a customized product life-cycle management program. Our business is to support your business, globally.



Spellman Service Centers Local and Global Support

Spellman's Service Centers are staffed by technical experts who undergo world class training, and who use the most advanced tools, test equipment and processes, as well as original factory authorized parts.

Products which we repair are updated with current and critical ECN's and firmware, ensuring you receive back the most up-to-date product.

Only Spellman factory authorized experts can service or repair the encapsulated section of a high voltage supply. Don't risk working with a third party service vendor who "claims" they can do this complex repair. Only Spellman has the expertise and equipment to do it right.

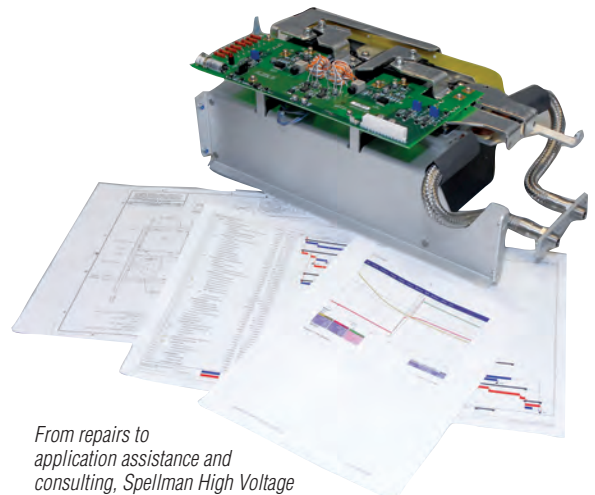


Extended Warranties

Manage Total Cost of Ownership

Cover your equipment beyond the standard warranty period.

Extended warranties can help quantify and control repair costs, eliminating unknowns and variability in product life cycle ownership costs. Spellman's Monoblock® X-Ray Sources feature extended warranties, inclusive of the X-Ray tube.



From repairs to application assistance and consulting, Spellman High Voltage provides our customers with the support they need to succeed.

Quality Assurance... Designed In. Built In. Tested Throughout.

Preventative Maintenance Programs Extend the Performance

In our Preventative Maintenance (PM) Programs we replace “consumable” or “time-dependent” components, provide full factory test, calibration and burn-in, restoring the product to original factory specifications. On top of that, we add an inclusive warranty to protect your investment. PM is a great way to extend the life of your Spellman product, at a fraction of the cost of a new power supply or X-Ray source. Spellman certified upgrades can also be provided at a reduced cost.



Repairs are made by qualified technicians using OEM parts

Product Recycling/Disposal

At the end of their useful life cycle Spellman can recycle and dispose of all of the high voltage power supplies, X-Ray generators and Monoblock® X-Ray sources we manufacture. Ask how we can help you address your e-waste requirements.

Product Calibration Guaranteed Precision

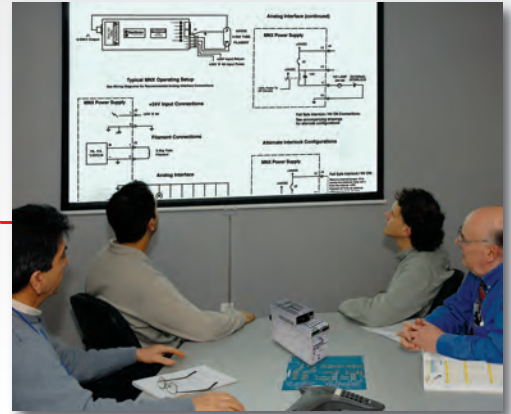
Spellman's ISO 9001:2008 certified, NIST traceable calibration capabilities allows us to precision calibrate any HVD divider, high voltage power supply, X-Ray Generator or X-Ray Source. Calibration cycles are good for 1 year.

Product Repair/Service Courses Enabling Our Customer's Field Service Teams

Spellman provides comprehensive customer training on select products. Courses include theory of operation, troubleshooting and repair. Hands on opportunities introduce users to hardware, guided by product engineers. Field Replaceable Units (FRU's) and Hero kits allow customers to implement field repairs. Ask Spellman how we can setup a product repair/service course for you.

High Voltage Training Courses Educate and Empower Your Staff

We can custom tailor a training program for your specific service or support needs – whether it be on advances in high voltage technology, or educating critical personnel in your organization, Spellman is your complete high voltage education resource.



Hands on repair, service, and training courses are available to Spellman customers. Contact Spellman sales for more information

High Voltage Consulting Expertise at Your Fingertips

Spellman's seven decades of high voltage engineering experience can be a resource to our customers. Ask how we can advise in high voltage engineering areas like: high voltage packaging, high voltage design, insulation requirements, corona suppression techniques and high voltage testing.

Application Engineering Support We're In This Together

Spellman's core belief is to understand and provide what you, our customer, value. We coined a term called “Homologation” to describe the process of being in harmony with our customer, of speaking the same language. Our commitment goes beyond just providing you with exceptional products... it is about standing behind you to ensure your total satisfaction. Not only do we help keep you in the game, we help you win the game.

Win...with Spellman, your total High Voltage Solution Provider.



High Voltage Power Supplies, X-Ray Generators, Monoblock®
X-Ray Sources, Service, Calibration and Consultation from
One Source... Spellman High Voltage



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